

Website Terms of Use

When you interact with the RAQ, these are our Terms of use.



1. Acceptance of Terms

By using this website, you agree to these Terms of Use. If you do not agree, please do not use the site.

2. Website Content

All content on this website (including text, images, logos, and materials):

- is provided for general information only; and
- may be updated or changed at any time without notice.

We aim to keep information accurate, but we do not guarantee that all content is complete, current, or error-free.

3. Intellectual Property

All content on this website is owned by or licensed to RAEME Association Queensland Inc.

You may:

- view and download content for personal, non-commercial use.

You must not:

- reproduce, distribute, or modify content without permission.

4. Acceptable Use

You agree not to:

- use the website for unlawful purposes;
- interfere with the website's operation or security;
- attempt unauthorised access to systems or data;
- upload harmful or malicious content.

5. Links to Other Websites

This website may include links to third-party websites.

We:

- do not control those websites; and
- are not responsible for their content or practices.

6. Liability

To the extent permitted by law:

- we are not liable for any loss or damage arising from your use of this website;
- we do not guarantee uninterrupted or error-free access.

Nothing in these Terms excludes your rights under the Australian Consumer Law.

7. Privacy

Your use of this website is also subject to our Privacy Policy, which outlines how we collect and handle personal information.

8. Cookies

We use cookies to improve your browsing experience.

You can disable cookies in your browser settings, but some features of the website may not function properly.

9. Security

While we take reasonable steps to protect this website, we cannot guarantee that it is free from viruses or other harmful components.

You are responsible for ensuring your own systems are protected.

10. Changes to these Terms

We may update these Terms of Use from time to time.

The latest version will always be available on this website.

11. Governing Law

These Terms are governed by the laws of Queensland, Australia.

Social Media & Community Interaction Guidelines

Purpose

RAEME Association Queensland Inc. ("RAQ") encourages respectful engagement across our online platforms, including social media, forums, and website comments.

Expected Conduct

When interacting with RAQ platforms, you agree to:

- be respectful and courteous to others;
- contribute constructively to discussions;
- respect the experiences of serving members, veterans, and families.

Unacceptable Content

We may remove content or restrict access where users:

- post offensive, abusive, defamatory, or discriminatory material;
- engage in harassment, trolling, or personal attacks;
- share false or misleading information;
- post spam, promotional, or irrelevant content;
- disclose confidential or sensitive information;
- impersonate another person or organisation.

Moderation

RAQ reserves the right to:

- moderate, edit, or remove content at our discretion;
- restrict or block users who breach these guidelines.

Disclaimer

Views expressed by users do not necessarily reflect those of RAQ.

Event Bookings Terms & Conditions

1. Bookings

- All event bookings must be paid in full at the time of registration unless otherwise specified.
- Tickets are subject to availability.

2. Cancellations & Refunds

- Refunds for cancellations may be offered at RAQ's discretion, depending on the event and notice period.
- If RAQ cancels an event, you will be offered:
 - a full refund, or
 - a transfer to a rescheduled event.

3. Changes to Events

RAQ reserves the right to:

- change event dates, venues, or speakers where necessary;
- substitute components of the event without prior notice.

Where changes are significant, we will notify attendees as soon as possible.

4. Attendee Conduct

Attendees are expected to:

- behave respectfully toward others;
- comply with venue rules and directions from organisers.

RAQ reserves the right to refuse entry or remove any person whose behaviour is inappropriate or unsafe.

5. Liability

To the extent permitted by law:

- RAQ is not liable for any personal loss, injury, or damage sustained at events, except where required under the Australian Consumer Law.

6. Photography & Media

By attending an RAQ event, you consent to:

- being photographed or filmed; and
- RAQ using this material for promotional purposes.

If you do not wish to be included, please notify event organisers.

RAEME Branding & Emblem Usage

Purpose

RAQ is committed to protecting the integrity and proper use of RAEME-related branding, including emblems, logos, and insignia.

1. Ownership & Authority

RAEME emblems, insignia, and related branding:

- are associated with the Australian Army and RAEME Corps;
- may only be used with appropriate authorisation.

RAQ branding (including logos and designs) remains the property of RAQ.

2. Permitted Use

RAQ members and affiliated organisations may use RAQ branding:

- for approved Association activities;
- in a respectful and appropriate manner;
- in accordance with any guidance issued by RAQ or the Corps.

3. Prohibited Use

You must not:

- use RAQ or RAEME branding for commercial purposes without approval;
- alter, distort, or misrepresent logos or emblems;
- use branding in a way that may damage the reputation of RAQ, the RAEME Corps, or the Australian Army;
- imply endorsement where none exists.

4. Approval Process

Requests to use RAQ or RAEME branding should be submitted to:

- RAQ Executive Committee or authorised representative.

Certain uses may require approval from Army authorities.

5. Enforcement

RAQ reserves the right to:

- request removal of unauthorised branding use;
- take appropriate action where misuse occurs.

6. Alignment with Defence Requirements

Use of RAEME-related emblems may be subject to broader Defence policies and authorisations. RAQ supports compliance with these requirements.